Accessibility

Town of Red River Miners Transit is accessible to individuals with disabilities. We operate two lift-equipped buses that enable riders who cannot navigate steps to ride the bus. When calling for a ride, please let the driver know that you will need a lift-equipped bus.

Our buses have priority seating in the front of the bus for individuals with disabilities and seniors and space to accommodate wheelchairs.

Our friendly drivers are trained to assist riders aboard the bus, including using wheelchair lifts, secure wheelchairs, provide information on destinations served, and announce any stop you request. Please note the Miners Transit requires the wheelchairs to be secured.

People using portable oxygen, respirators, and concentrators are welcome to bring the equipment on board the bus.

Service animals are welcome on buses. They must be kept under control of the passenger while riding the bus.

Public information is available in alternative formats upon request.

Reasonable Modification

Passengers with disabilities may request modifications to current policies so that they can ride the bus. To make a request, please call (575) 743-2277 ext. 207, email us at minerstransit@redriver.org, or ask the driver.

ADA Complaints

If you have a complaint about the accessibility of our service, or believe you have been discriminated against because of your disability, you can file a complaint. Please click on the link on our Town Transportation page for the complaint procedures and form. Please provide all facts and circumstances surrounding your issue or complaint so we can fully investigate the incident. If you are unable to complete a written complaint due to a disability or if information is needed in another language, we can assist you. Please contact us at (575) 754-2277 ext. 207 or email us at minerstransit@redriver.org.